



Medical and Vision Services for Dignity Members

Dignity covers both medical eye services and has a benefit for vision services. Here's some information about how these benefits work:

Ophthalmology Medical Eye Services (Dignity covers medical eye services that are covered by traditional Medicare)

* What are Medical Eye services?

- Cataracts
- Eyeglasses after cataract surgery
- Eye Trauma
- Any Medicare covered medical eye service

* Which providers can bill Dignity for Medical Eye services?

- Contracted providers
- Non-contracted providers with an authorization

* How are Medical eye services paid?

- Paid at the contracted rate
- Paid at 100% of Medicare for non-contracted providers

* How do I get an authorization if I'm not contracted or if the service requires an authorization (surgeries)?

- Call: 1-844-877-1601 or Fax: 1-800-413-8347

Vision Services (In 2022 Dignity Health Plan's benefits include \$300.00 toward an annual eye exam and eyewear). These services are not provided through a vendor. These services are provided directly by Dignity.

*What are Vision Eye Services?

- Refractions
- Eyeglasses
- Routine eye exams

*Which providers can bill Dignity for vision services?

- Any provider that has not been excluded or has opted out of Medicare
- NO CONTRACT REQUIRED

*How are vision services paid?

- Services with a Medicare reimbursement are paid at the Medicare rate
- Other services are paid at: Total billed charges up to the \$300 allowed

*Where do claims go for these services? Claims for both types of services go to:

DIGNITY Payer EDI# 83247

Paper:

Dignity Health Plan

Access Health Services

PO Box 3398

Little Rock, AR 72202-3398

* How does my office become a provider for Dignity? Email a request to: Provider@dignityhmo.com

* What if I have questions? Call 866-266-6010